

LIVE UNITED United Way Heart of West Michigan United Way

About Us Investing In Our Community Programs Campaign Center Events News

Monday, August 10, 2009 64,489 visitor searches CONTACT US HOME

Heart of West Michigan United Way Community Resource Directory

To find resources available in the Heart of West Michigan United Way Community Resource Directory, enter information about the person needing services.

Enter ZIP Code or select city

Your ZIP Code or city help locate service providers located near you.

BROWSE CATEGORY

- Business/Consumer/Environmental Services
- Clothing/Food/Personal Goods/Services
- Counseling/Crisis Services
- Disaster Services
- Education and Training
- Employment and Financial Services/Assistance
- Family/Community Services
- Health/Medical Mental Health

MORE SEARCHES

Click this button to search for services using a keyword or phrase.

Search by Keyword

Click this button to search for an agency or program by its name.

Search by Name

Step One:

Go to www.refersoftware.com/hwmi/. To begin your search, enter your zip code, or select the city you live in by a drop down box. Once you have entered this information in, you may choose to search by category, service, or agency/program name.

The **category search** takes you through broad service categories and narrows your search options for you.

The **keyword (service) search** allows you to enter in your own search terms, using keywords or phrases, and then it will present you with terms that may most likely fit your search criteria. We'll use this type of search in the example below. If you get too many responses try entering a more specific phrase. For example, try *career counseling* or *family counseling* instead of just *counseling*.

Lastly, you may search by an **agency or program name**. When doing an agency/program search you have the option of selecting certain choices from a drop down box. The options include "any word", "all words", "exact phrase", and "partial word". It is best when using this search to choose the option "exact phrase". If an agency name is entered, this will then take you to the agency information where you can choose which program you are looking for. If you enter a program name, it will take you to the agency that provides the program. The program can then be selected to get the details of the program.


Step Two:

Once you have entered a keyword or phrase, it will give you a list of terms for you to choose from. Click on the term you would like to search by.


Service Search

[Start over](#) [Search hints](#) Search for a specific service


[SEARCH](#)


Listed below are matching services.
(Click a service term to search. Click  to see a definition.)


[Click here to see the full list of services](#) [SHOW ALL](#)


Baby Clothing 


Service terms containing any of the word(s): baby clothing


Baby Furniture 


Clothing Donation Programs 


Formula/Baby Food 

General Clothing Provision 

Maternity Clothing 

School Clothing 

Well Baby Care
for Medicaid Recipients 

Work Clothing 

Step Three:

Then a list of agencies will appear for you to choose from.

LIVE UNITED 

[About Us](#) [Investing In Our Community](#) [Programs](#) [Campaign Center](#) [Events](#) [News](#)

Monday, August 10, 2009 [CONTACT US](#) [HOME](#)

Community Resources

[Service Search](#) [Start over](#) [Print Page](#) Sort list by: [Agency name](#) | [City](#) | [Distance](#)

14 Locations offering services for
General Clothing Provision
serving 49503
Providers are listed by distance.

FIRST COMMUNITY CHURCH OF CHRIST

23 Pleasant
Grand Rapids, MI 49503 [view map](#) **Kent**
1 mile
(616) 243-7414 Main
CONGREGATE MEAL AND GENERAL APPAREL *(more info...)*

MEL TROTTER MINISTRIES

225 Commerce Ave SW
Grand Rapids, MI 49503 [view map](#) **Kent**
1 mile
(616) 454-8249 Main
(616) 454-5255 Fax
EMERGENCY FOOD/CLOTHING/HOUSEHOLD GOODS *(more info...)*

SALVATION ARMY (THE) -- WESTERN MICHIGAN/NORTHERN INDIANA DIVISION

SALVATION ARMY -- BOOTH FAMILY SERVICES

Step Four:

Once you choose an agency, the in-depth program information will display. This information includes a description of the program, eligibility requirements, application process, fees, area served, what documentation is needed, contact person/phone number and the hours the program is available.

Community Resources

[Service Search](#) [Start over](#) [Print Page](#)Sort list by: [Agency name](#) | [City](#) | [Distance](#)

14 Locations offering services for
General Clothing Provision
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Providers are listed by distance.

FIRST COMMUNITY CHURCH OF CHRIST

23 Pleasant
Grand Rapids, MI 49503 [view map](#) **Kent**
(616) 243-7414 Main **1 mile**

CONGREGATE MEAL AND GENERAL APPAREL *(more info...)*

Service description: Serves a hot meal every Wednesday from 12:00 noon to 2:00 p.m. Clients may go directly without a referral. Also give out food baskets to needy people (not an ACCESS pantry), also have clothing.

Eligibility: No Restriction
AGES: No restriction

Fees: None

Hours: 12pm - 2pm, W; meal & baskets as needed

Contact: C. Jones at the church, (616)243-0023 or (616)243-2450

Area served: Southeast Grand Rapids

Services: Congregate Meals/Nutrition Sites, General Clothing Provision

[hide](#) [print](#) [view parent agency](#)

MEL TROTTER MINISTRIES

225 Commerce Ave SW **Kent**
Grand Rapids, MI 49503 [view map](#)

Another way to get to the online database is to go to www.waybetterunitedway.org and click on 211 in the left margin:

SEARCH FOR

LIVE UNITED

About Us Investing In Our Community Programs Campaign Center Events News

HOME GIVE ADVOCATE VOLUNTEER

about us Advancing the Common Good

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Board and Staff
Mission and Policies
Finances
Employment
Location and Contact
Frequently Asked Questions
AgencyLink
Photos

investing in our community

Community Investment
Our Funded Agencies
Give to United Way
Leadership Giving
Alexis de Tocqueville Society
Planned Giving

programs

2-1-1
Schools of Hope
Project Blueprint
Volunteer Center
Free Tax Preparation
Caring Club

Headlines:

Heart of West Michigan United Way's Board of Directors has unanimously voted to use reserves to maintain current levels of funding for partner agencies. In providing stabilization by ensuring allocations are at the same level as 2008, United Way is sending a message of assurance to agencies battling an uncertain economy and diminished funding sources.

"The Board of Director's decision to utilize the stabilization reserve reflects our solid belief in the important work that our agencies do in our community," said Deb Bailey, HWMUW Board Chair. "We knew that the agencies were facing difficult times with declining revenue and increased demand for service. Our single goal was to find a way to maintain funding at current levels. This is an important way to demonstrate our commitment to our long term agency partnerships and reflects our belief in them and all they do in our community. "

[Click here](#) for more information and agency reaction to the funding stabilization.

Deb Bailey, 2009 Board Chair

[President Bob Haight "GRBJ Inside Track", June 2009](#)

This page will appear – click on the 211 logo in the center of the page:

SEARCH FOR

LIVE UNITED

About Us Investing In Our Community Programs Campaign Center Events News

PROGRAMS > 2-1-1 > ABOUT GIVE ADVOCATE VOLUNTEER

about us

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Board and Staff
Mission and Policies
Finances
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Location and Contact
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programs

2-1-1
Schools of Hope
Project Blueprint
Volunteer Center
Free Tax Preparation
Caring Club

campaign center

To find help, call 2-1-1 or click here now.

Contact 2-1-1 for Assistance:

- Landline phone: 2-1-1
- Cell phone or unable to reach services by dialing 2-1-1: 616-459-2255.
- Long distance/Toll-Free: 1-800-887-1107.
- Email

About 2-1-1:

United Way's 2-1-1 is a FREE information and referral service hotline available 24 hours a day, 7 days a week to all Kent County residents. United Way's 2-1-1 provides a central resource for local community services and information. Rather than multiplying resources and expense through maintaining various hotlines and making it more difficult for people in need to find information, 2-1-1 provides a quick, easy-to-remember way to access community information. [Click here](#) for information about basic needs in our community.

Heart of West Michigan United Way's 2-1-1 call center was accredited in 2005, meaning it meets the highest standards in informational and referral services. The 2-1-1 database is updated daily as changes in local services and resources occur. If you see information in our database that is incorrect, please [contact us](#).

For Nonprofits:

IN THIS SECTION

About
Press Releases
Documents
Transition Toward the Future Event

This is the start page for the 211 online database. You can also get to it by bookmarking www.refersoftware.com/hwmi/

The screenshot shows the homepage of the Heart of West Michigan United Way Community Resource Directory. At the top, there is a navigation bar with links for 'About Us', 'Investing In Our Community', 'Programs', 'Campaign Center', 'Events', and 'News'. The 'LIVE UNITED' logo is prominently displayed, along with the United Way logo and the text 'Heart of West Michigan United Way'. Below the navigation bar, the date 'Tuesday, August 11, 2009' and the number of searches '64,753 visitor searches' are shown. There are two buttons: 'CONTACT US' (yellow) and 'HOME' (red). The main content area is titled 'Heart of West Michigan United Way Community Resource Directory' and includes a search prompt: 'To find resources available in the Heart of West Michigan United Way Community Resource Directory, enter information about the person needing services.' Below this, there are input fields for 'Enter ZIP Code' and 'or select city (Select a city)'. A note states: 'Your ZIP Code or city help locate service providers located near you.' There are two main sections: 'BROWSE CATEGORY' with a list of service categories such as 'Business/Consumer/Environmental Services', 'Clothing/Food/Personal Goods/Services', 'Counseling/Crisis Services', 'Disaster Services', 'Education and Training', 'Employment and Financial Services/Assistance', 'Family/Community Services', 'Health/Medical Mental Health', 'Legal/Immigration/Criminal Services', 'Shelter/Housing/Transportation', and 'Target Population'; and 'MORE SEARCHES' which includes two search options: 'Search by Keyword' and 'Search by Name'.

Contact us.....

By clicking on the yellow Contact button the screen below will appear:

The screenshot shows the 'Contact Us' page. At the top, there is a navigation bar with links for 'About Us', 'Investing In Our Community', 'Programs', 'Campaign Center', 'Events', and 'News'. The 'LIVE UNITED' logo is prominently displayed, along with the United Way logo and the text 'Heart of West Michigan United Way'. Below the navigation bar, the date 'Tuesday, August 11, 2009' and the number of searches '64,753 visitor searches' are shown. There are two buttons: 'CONTACT US' (yellow) and 'HOME' (red). The main content area is titled 'Contact Us' and includes a search prompt: 'You may submit the form below to contact us by email.' Below this, there is a note: 'For phone assistance, Kent County residents may dial 2-1-1 for personal assistance available 24 hours a day, 7 days a week. When calling from outside Kent County or by cell phone, we may be reached by dialing (616) 459-6281 or 1-800-887-1107 toll free.' Below the note, there is a section for the mailing address: 'Our mailing address is Heart of West Michigan United Way, United Way Center, 118 Commerce Avenue SW, Grand Rapids, MI 49503-4106'. There are three input fields: 'Your Name *', 'Email Address *', and 'Your Message : *'. A red asterisk indicates that the first two fields are required.

You may also use our email address: gr211@waybetterunitedway.org